



**James Maxwell**  
Genuine 24 Hour Security Service

***James Maxwell Ltd are dedicated to the principle of never ending continual improvements in service quality and customer satisfaction.***

Our principal aim is to always supply to our customers, high quality professional security services that strive to not only meet but exceed agreed customer requirements. We must also meet all applicable requirements.

Maintenance of quality is the fundamental consideration during any of our business practices and must not be compromised. At all times, Management and employees are responsible to comply with quality related protocol. They are encouraged to provide suggestions and constructive criticism to improve our policies, our security services, processes and procedures.

Customers are a key source of feedback related to our security services and after sales service. This feedback is openly welcomed as it forms an important basis of continual improvement. Our service is tailored to our customer with specific assignment instructions being established to each customer needs and we must therefore endeavour, to the best of our ability, meet their requirements.

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Date: 01/03/2019